

Quick Reco user guide



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Note: for each section, step by step instructions will be presented in point form followed by screen shots of the steps for readers to follow-along.

Part 1: Claim a clinic as an administrator

How to claim clinic as administrator

1. Login to the Quick Reco portal.
2. To join a clinic:
 - a. If you are not already a member of a clinic, you will be directed to the clinic search or you can click on the “Clinic” tab at the top of your screen.
 - b. If you are already a member of a clinic, you can add yourself to another clinic by clicking on the “Clinic” tab at the top of the screen and selecting “Clinic Settings” from the drop down menu. You will then be taken to a page listing your clinics and you may click on the box that says “Join A Clinic” to add a new clinic.
3. You will need your Hill’s SAP number (Hill’s account number) to claim a clinic as an administrator.
4. Search clinic by your Hill’s SAP number.

How to claim clinic as administrator cont.

5. Select “claim clinic” to become of the administrator.

6. You will need to “save” to accept administrator role before you can make changes to the clinic information page.

7. If a clinic administrator is already assigned, you will only be able to “Join Clinic”.

8. If the clinic you are searching for is not listed, you will need to create that clinic.

It is possible to have multiple administrators and to transfer the administrator role to another clinic member once they have joined the clinic.

<https://quickreco.hillsvet.ca/en-ca>



**QUICK
RECOMMENDATION**

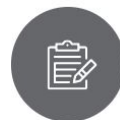
Help clients better care for their pets



Easily create and email feeding
recommendations

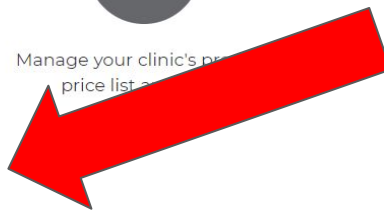


Calculate healthy weight
and cost of feeding



Manage your clinic's price
list and

Log In



Start by logging in at <https://quickreco.hillsvet.ca/en-ca>



You may login using your hillsvet.ca credentials



Transforming Lives

Login to Quick Reco

Email *

Password *

☐ Remember me

Sign In

Don't have an account?

Register

[Forgot password?](#)

First time user or no hillsvet.ca account? Click Register and fill in your information.

To join a new clinic as a member or administrator, click on the “Clinic” tab and select “Clinic Settings” from the drop-down menu.



**QUICK
RECOMMENDATION**

Create Recommendation

Patients

Products

Clinic
Hill's Canada Test Clinic

Clinic Admin

Chertan Veterinary Hospital

Clinic Settings

Begin Your Recommendation

To begin your recommendation search for an existing patient or add

Full Recommendation

Creating a full recommendation allows you to save and store patient information.



[New Patient](#)

Product Recommendation

To create a recommendation without patient information, start by selecting the type of pet below. Creating a product recommendation does not allow you to save information.



Dog



Cat

You will see a list of your current clinics. Click on the “Join A Clinic” box to be able to search for new clinics to join.



QUICK
RECOMMENDATION

Create Recommendation

Patients

Products

Clinic
Hill's Canada Test Clinic



Clinic Admin

Your Clinics

Select a clinic to access patient and product directory.

[Join A Clinic](#)

Administrator



Hill's Canada Test Clinic

British Columbia , British Columbia, British Columbia, V0G1S1,
Canada p: 5555555555

[View Details](#)

YOUR DEFAULT CLINIC

Member



Chertan Veterinary Hospital

83 Candy Mountain Rd, NS, Mineville, B2Z1K4,
Canada p:

[Leave This Clinic](#)

[SET AS DEFAULT CLINIC](#)



< Your Clinics

SELECT YOUR CLINIC

Before you can add client information, you must be associated with a clinic. If you have already registered your clinic, search for it below either by clinic name or account number (your practice manager and/ or the person ordering food will have this number). If your clinic does not appear in the search results, you may have to register it below.

Search By:

☒ Clinic Name ☐ Hill's Account Number 

Search

Don't see your clinic?
[Register it here.](#)

To join a clinic, you may search either by Clinic Name (if there is an admin account already) or Hill's Account Number (SAP).

You must search by Hill's Account Number (aka your Hill's SAP) to claim a clinic as an administrator

SELECT YOUR CLINIC

Before you can add client information, you must be associated with a clinic. If you have already registered your clinic, search for it below either by clinic name or account number (your practice manager and/ or the person ordering food will have this number). If your clinic does not appear in the search results, you may have to register it below.

Search By:

☐ Clinic Name ☒ Hill's Account Number 

Hill's Account Number

Search

Don't see your
clinic?

[Register it here.](#)

1 Clinics

Name

Location

Status

Clinic's Name



Postal code



Inactive

CLAIM CLINIC

Enable in your preferences.

**Mandatory fields*

Upload Clinic Logo

Valid formats PNG, JPG

Choose File

Clinic Administrator

By registering this clinic I will be assigned as a clinic administrator. The clinic administrator is responsible for administering the clinic's settings, which include location and contact information, preferences, product pricing and members. I understand that this information will be used to generate personalised feeding recommendations, in accordance to the [Terms and Conditions](#) and [Privacy Policy](#). You will receive email notifications when new members request access to this clinic (you can deactivate email notifications in the Clinic Members tab).

Save

Cancel

After clicking “CLAIM CLINIC” and before you can access administrator permissions, you must save yourself as clinic administrator.

If you cannot find your clinic by name or Hill's Account Number, click on the box that says "Don't see your clinic? Register it here." to register your clinic in Quick Reco.

< Your Clinics

SELECT YOUR CLINIC

Before you can add client information, you must be associated with a clinic. If you have already registered your clinic, search for it below either by clinic name or account number (your practice manager and/ or the person ordering food will have this number).

Search By:

☒ Clinic Name ☐ Hill's Account Number 

When searching for clinic names in this list, please note that they may not include special characters (i.e. search veterinaire for vétérinaire). You may only join clinics that currently have an administrator. If the clinic you are searching for is not listed, you will need to create that clinic.

Clinic Name

Don't see your
clinic?

[Register it here.](#)

To register your clinic, you will need the clinic's name, address, phone number, and Hill's Account Number. You can assign the clinic administrator while registering your clinic.



**QUICK
RECOMMENDATION**

Create Recommendation

Patients

Products

Clinic
CENTRE VETERINAIRE D...



Clinic Admin

REGISTER YOUR CLINIC

Register your clinic. Once it's added, other professionals will be able to find it.

Clinic Name*

Hill's Account Number

Address*

Address 2

Address 3

City*

State/Province*

Postal Code*

Country*

Clinic Contact Name

Phone Number*

Clinic URL

Reply-to Email

CLINIC

MEMBERS

CLINIC PREFERENCES

PRODUCT PRICING

RESOURCES

COUPONS

Clinic Name*

Hill's Account Number

Address*

Address 2

Address 3

City*

State/Province*
QC

Postal Code*

Country*
Canada

Clinic Contact Name

Phone Number*

Clinic URL

Reply-to Email

This field is used for patient correspondence replies. Enable in your [preferences](#).

*Mandatory fields

Once you are the administrator, you may edit the clinic information and preferences, as well as accept members, by navigating the tabs at the top of the screen.

You may edit your clinic information under the Clinic tab. This includes setting a reply email address (for pet owners who receive communications from Quick Reco) and uploading a clinic photo or logo.

Administrator permissions

1. Administrators can accept requests to join the clinic.
 - a. Go to the Member tab to accept members who wish to join. You will get an email notification when someone requests to join your clinic.
 - b. You can assign the role of either Member or Administrator to people who wish to join the clinic.
2. You can select what appears in the Quick Reco report under the Clinic Preferences tab.
3. You can make modifications to the pricing of products (groups or individually) under the Product Pricing tab. Default prices will be listed based on buying group prices with a pre-set mark-up.
4. You can also activate resources and coupons under their respective tabs.

New Team Member Requests:

There are currently no new requests.

Current Members:

Role:
All

Name	Role	Email	
 Brown, Tamara	Administrator ▼	tamara_brown@hillspet.com	Leave This Clinic
Contreras, Emmanuel	Administrator ▼	memecont@gmail.com	Remove From Clinic

In the Members tab, you may accept members who wish to join the clinic. You may also assign them the role of “Member” or “Administrator” by using the drop down menu under “Role”. You may have more than one administrator per clinic.

☒ Breed Selector ⓘ

☒ Cost of feeding ⓘ

☐ Reply-to Email ⓘ

Save Changes

Discard Changes

In the Clinic Preferences tab, you can select which preferences will appear in the Quick Reco program for your members.

Search

Product's Name



Filter By

Species
AllBrand
AllFood Form
AllRESET
FILTERSClinic adjustment for
selected products

0%



SAVE

CANCEL

420 products

In the Product Pricing tab, prices will automatically appear based on your buying group and a pre-set mark-up. The administrator can change the prices as they see fit.

**Product****SKU****Species****Brand****Form****Pkg
Size****DVM****Clinic
Adjustment****Sale
Price**

Hill's Science
Diet Puppy
Savory Stew with
Chicken &
Vegetables

1428

Dogs

Science
Diet

Wet

12.8 oz

\$30.69

48.19%

\$45.48



Hill's® Science
Diet® Adult
Savory Stew with
Chicken &
Vegetables dog

1430

Dogs

Science
Diet

Wet

12.8 oz

\$30.69

48.19%

\$45.48



Search 

Filter By

[RESET FILTERS](#)

Clinic adjustment for selected products

50.00%

SAVE

CANCEL

444 products



Product

SKU

Species



Hill's Science Diet Puppy Savory Stew with Chicken & Vegetables

1428

Dogs



Hill's® Science Diet® Adult Savory Stew with Chicken & Vegetables dog food

1430

Dogs

Science Diet

Wet

12.8 oz

\$30.69

48.19%

\$45.48



To change the price or mark-up of multiple products at once, select those products (in orange oval), or select the check mark at the top of the column to select all (red circle), and then you can do a clinic adjustment by % on all those selected products (green oval). The percentage you enter will be the clinic's **total adjustment** from the buying group price (not a percentage change from the current list price). Click **SAVE** to save your adjustments.

If you want your clinic members to have access to the Quick Reco resources, you must activate resources in the Resources tab.

CLINIC MEMBERS CLINIC PREFERENCES PRODUCT PRICING **RESOURCES** COUPONS

Activate Resources

Off ☐ On

Resources are **inactive** for this clinic

Resource Name	Species	Sub Condition	Brand	Off/On
Resource test 6	FELINE	-	PD	☒
Test resource 5	FELINE	-	PD, IB	☒

Activate Coupons

Off ☐ On*Coupons are **inactive** for this clinic*

You may activate coupons in the Coupon tab.
You can also select which individual coupons are available.

Coupon	Species	Form	Brand	Off/On
Trial Voucher	CANINE	CANNED	HA	☒
TestCoupon Family Feline Lifestage Mature Adult	CANINE	-	-	☒
Test CA Sub Condition Small and medium breeds 2-3 months old (post weaning); mature weight up to 25kg (55lb)	CANINE, FELINE	CANNED, DRY	SD, HA	☒
Family Feline Lifestage Senior				
QA Test Coupon 1	CANINE, FELINE	-	SD, PD	☒
Test Coupon 54	-	-	PD	☒
Coupon 541	-	-	SD, PD	☒
Coupon 543	-	-	-	☒

Part 2: Join a clinic as a member

How to join a clinic as a member

1. To join a clinic:
 - a. If you are not already a member of a clinic, you will be directed to the clinic search or you can click on the “Clinic” tab at the top of your screen.
 - b. If you are already a member of a clinic, you can add yourself to another clinic by clicking on the “Clinic” tab at the top of the screen and selecting “Clinic Settings” from the drop down menu. You will then be taken to a page listing your clinics and you may click on the box that says “Join A Clinic” to add a new clinic.
2. Search your clinic by name. We recommend using key words instead of full clinic names. E.g. Search “Clearview” instead of “Clearview Animal Hospital”.
 - a. The system is not set up for use with special characters (e.g. é,è,à,û,ö, etc.), so try search functions without them.
 - b. Only clinics that already have an administrator will appear when searching by name. If you cannot find your clinic by name, you will need to search by SAP number (Hill’s account number) and set up an administrator account before others can search and join.

How to join a clinic as a member cont.

3. Once you find your clinic, select “Join clinic”.
4. You must await for the clinic administrator to accept your request to join the clinic before you can start using Quick Reco.
5. Once joined with a clinic, you will be able to view all current patients from your clinic with files in Quick Reco and you may add new patients.
6. You may join more than one clinic. You may also leave a clinic if desired.

To join a new clinic as a member or administrator, click on the “Clinic” tab and select “Clinic Settings” from the drop-down menu.



**QUICK
RECOMMENDATION**

Create Recommendation

Patients

Products

Clinic
Hill's Canada Test Clinic

Clinic Admin

Chertan Veterinary Hospital

Clinic Settings

Begin Your Recommendation

To begin your recommendation search for an existing patient or add

Full Recommendation

Creating a full recommendation allows you to save and store patient information.



[New Patient](#)

Product Recommendation

To create a recommendation without patient information, start by selecting the type of pet below. Creating a product recommendation does not allow you to save information.



Dog



Cat

You will see a list of your current clinics. Click on the “Join A Clinic” box to be able to search for new clinics to join.



QUICK
RECOMMENDATION

Create Recommendation

Patients

Products

Clinic
Hill's Canada Test Clinic



Clinic Admin

Your Clinics

Select a clinic to access patient and product directory.

[Join A Clinic](#)

Administrator



Hill's Canada Test Clinic

British Columbia , British Columbia, British Columbia, V0G1S1,
Canada p: 5555555555

[View Details](#)

YOUR DEFAULT CLINIC

Member



Chertan Veterinary Hospital

83 Candy Mountain Rd, NS, Mineville, B2Z1K4,
Canada p:

[Leave This Clinic](#)

[SET AS DEFAULT CLINIC](#)

It is best to use key words rather than full clinic names when searching for a clinic by name.

SELECT YOUR CLINIC

Before you can add client information, you must be associated with a clinic. If you have already registered your clinic, search for it below either by clinic name or account number (your practice manager and/ or the person ordering food will have this number). If your clinic does not appear in the search results, you may have to register it below.

Search By:

☒ Clinic Name ☐ Hill's Account Number 

Clinic Name
Centre

Search

Don't see your
clinic?
[Register it here.](#)

1 Clinics

Name

Location

Status

Clinic's Name



Postal code



24 HR ANIMAL CARE CENTRE

REGINA, SK S4N7K3

Active

JOIN CLINIC

CENTRETOWN VETERINARY HOSPITAL

OTTAWA, ON K1R6R8

Active

JOIN CLINIC



Part 3: Set up new clients and patients in Quick Reco

How to set up a new client/patient in Quick Reco

1. Click on “Create Recommendation” option on the top menu bar.
2. Click on “New Patient”.
3. Fill in the client and patient information and click “Create new patient” to save.
 - a. Including the client email address will allow you to email the recommendation directly to the pet owner.
 - b. You can add more than one patient under a client’s file for multi-pet households.
4. You may also search for existing patient or client files:
 - a. In the Patient tab, use the drop down menu to select to search by pet name or client last name, first name.
 - b. In the Create Recommendation tab, you may search by client last name, first name.



Begin Your Recommendation

Creating a full recommendation allows you to save and store patient information. Whereas, creating a product recommendation will not allow you to save information

Full Recommendation

Search for an existing patient by entering the last name first, followed by a comma to see first names. Or, add a new patient to begin.



New Patient

Product Recommendation

Select the type of pet you would like to create a recommendation for.



Dog



Cat

To create a personalized recommendation, you can either search for an existing patient, or click “New Patient”.

[< Back](#)

Create New Patient

Client

Fill in the client and patient information. If you want to be able to automatically email the created recommendation, be sure to include the client's email address.

Pet Patient

Species
Dog



Breed



Gender



[< Back](#)

 **Tamara B.**

 [Edit](#)

Pets

Patient ↑	Species	Gender	Last Visit ↑	Create Recommendation
George		Male	-	

[+ Add Pet](#)

Once client and patient info has been added, you can start creating a recommendation by clicking the new page icon (red circle). You may also add additional patients under the same client's file.

To add a new patient to an existing client's file:

1. Go to the Patient directory (select “Patients” on menu at top of screen).
2. Click on the client's name.
3. Click on “+ Add Patient”.
4. Input patient information and click “Create new patient” to save.
5. You can now make a recommendation for this new patient.

To edit or delete a client's profile

If you want to edit or delete a client from the Patient directory:

1. Click on the client's name.
2. Click on "Edit" to be taken to the "Edit Client Profile" page.
3. From here, you can edit client info or delete the client's profile.
4. Click "Save" to save changes if editing.

From the Patient Directory, click on the client's name to be able to add another patient to their file.

Patient Directory

1 Clients - 2 Patients

Begin your search for a patient by typing the last name of the client followed by a comma to see a list of first names. Or, search by typing the pet name to see a list of all patients. Select a species to narrow down the list.

[Create New Patient](#)

Client ↑	Patient	Species	Gender	Last Visit ↑	Create Recommendation
 B., Tamara	George		Male	2021-05-13	
 B., Tamara	Mishka		Female	-	

To add a new patient under this client's name, click on "+Add Pet" (red oval).
You may also edit client information or delete the client by clicking "Edit" (green oval).

[< Back](#)

 **Tamara B.**
n

 [Edit](#)

Pets

Patient ↑	Species	Gender	Last Visit ↑	Create Recommendation
George		Male	2021-05-13	
Mishka		Female	-	

[+ Add Pet](#)

You may delete a client from the “Edit Client Profile” page by selecting “Delete Client Profile”

[< Back](#)

Edit Client Profile

Client

Client's First Name
Tamara

Client's Last Name
B.

Email Address
[REDACTED]



Delete Client
Profile

Pet Patient

Pet Name

Species
Dog



To edit or delete a patient from the Patient directory:

1. Click on the patient's name.
2. Click "Edit" to be taken to the "Edit Patient Profile".
3. From here, you can edit patient info or delete the patient profile.
4. Click "Save" to save changes if editing.

From the Patient Directory, click on the Patient's name to see the existing recommendations, to make a new recommendation, or to modify the patient information.

Patient Directory

1 Clients - 1 Patients

Begin your search for a patient by typing the last name of the client followed by a comma to see a list of first names. Or, search by typing the pet name to see a list of all patients. Select a species to narrow down the list.

Search For
Pet

Pet Name

Species
All

Create New Patient

Client ↑	Patient	Species	Gender	Last Visit ↑	Create Recommendation
 B., Tamara	George		Male	2021-05-13	

To edit patient information or delete the patient, click “Edit”.

 **George**

 Edit

Create
Recommendation

Age 11 yr

Gender Male

Breed Mixed Breed - Over 55 lbs.

Client Tamara B.

Email tamara_brown@hillspet.com

Latest BFI Chart



Latest Weight Schedule



History

Select the + icon to duplicate and make changes to a previous recommendation.

Date

Nutrition Plan

Products

Current
Weight

Ideal
Weight

View

Duplicate

You may delete a patient from the “Edit Patient Profile” page by selecting “Delete Patient Profile”.

[< Back](#)

Edit Patient Profile

 **Client**

Client's First Name
Tamara

Client's Last Name
B.

Email Address
[REDACTED]

 **Pet Patient**

Pet Name
George

Species
Dog

Breed
Mixed Breed - Over 55 Lbs.

Gender
Male

 [Delete Pet Patient Profile](#)

Part 4: Create a full recommendation in Quick Reco

How to create a full recommendation in Quick Reco

1. Click on “Create Recommendation” option on the top menu bar.
 - a. You may also create a recommendation from the Patient directory page.
2. You can either create a new patient here or search for an existing patient.
3. Once patient is selected, click on the create recommendation icon to start a recommendation.
4. Pick the Hill’s brand you wish to recommend.

Note: You must pick Prescription Diet if you are looking for a food for an animal with a health condition.

5. Pick the Health Condition/Wellness Condition of the pet and Sub Condition/Special Need.
 - a. Prescription Diet options will include Health Conditions and Sub Conditions.
 - b. Healthy Advantage and Science Diet options will include Life Stage and Special Need.

How to create a full recommendation in Quick Reco cont.

6. Pick the format(s) of products you wish to use. Click the format you want and available products will appear beneath.

7. Click on the product you want to add it to your recommendation from the possible options.

8. Once you have selected your product you can click “Confirm” to continue or you can add on another format by clicking the box with the format you want to add. You can mix and match between dry food, canned food, and treats as desired. To remove a format option, click the delete icon. To change a format option, click the edit icon.

9. Once your product(s) are selected, click “Confirm”.

How to create a full recommendation in Quick Reco cont.

10. The Feeding Amount Calculator will assign a recommended RER (resting energy requirement) factor based on the health condition or life stage you have previously selected. However, you may change that RER factor as desired by clicking “Edit”.

- a. A pop up will appear to change the RER if needed. Input your desired RER and click “Continue”.

11. Next you will need to calculate ideal body weight to make your feeding plan. Quick Reco provides two ways to calculate ideal body weight: Body Fat Index (BFI) or Body Measurements.

- a. To use Body Fat Index (BFI), a chart is provided. Input the patient’s current weight, then their BFI based on the chart, and their ideal weight will automatically be generated. Click “Continue” to proceed to the next step.
- b. Alternatively, you may use Body Measurements. A video is included in Quick Reco to provide instructions on how to take body measurements.

How to create a full recommendation in Quick Reco cont.

12. For weight loss plans, once the ideal body weight is calculated, a weight schedule will be generated to provide an idea of the rate of loss per week and length of weight loss plan. Click “Continue” to go to next step.

Note: For safe weight loss, dogs should lose about 1-2% of their initial weight per week, while cats should lose about 0.5-1% of their initial weight per week.

13. Next you can select what percent of each format of food (in 25% intervals) and number of treats you expect to feed per day. Click “Continue” once you have selected your desired product mixture.

Note: Number of treats that can be given may have an upper limit to ensure treats are not overfed and do not interfere with the balanced nutrition and efficacy of the selected food(s).

How to create a full recommendation in Quick Reco cont.

14. You may add any special instructions or comments in the Comments box provided.
15. You may also select what is included in the Quick Reco report, such as Food Costs, BFI Chart, and Weight Schedule.
16. Finally, you can save your report as a pdf, have it automatically emailed to the pet owner, or both.
 - a. You can confirm or change the email address the to which the report gets sent at this step. The client's email will be the default email address.
17. You can preview your Quick Reco report, or select "Submit" to have it generated as a pdf and/or emailed.

Brand

Select The Brand You Would Like To Recommend.



Health Condition / Wellness Condition

Select The Condition You Are Treating Today.

Health Condition: 

Pick the Hill's brand you wish to use.

You must pick Prescription Diet if you are looking for a recommendation for an animal with a health condition

Full Recommendation

 **George**

Age 11 yr **Gender** Male **Breed** Mixed Breed - Over 55 lbs.

[Pet Parent >](#)

Brand Prescription Diet



Health Condition / Wellness Condition

Select The Condition You Are Treating Today.

Health Condition:
Weight Management



Sub Condition:



Overweight/obesity

Overweight/obesity prone to CaOx or struvite urolith formation

Overweight/obesity with concurrent osteoarthritis

For Prescription Diet, pick the Health Condition and Sub Condition.

For Science Diet or Healthy Advantage, pick the Life Stage and Special Need.

Product Selection

Delete product choice

Change product choice

Choose from the products below to create a recommendation. You may recommend a specific type of dry or wet food, or a combination of products. Click confirm when you have finished.

Dry



Hill's® Prescription
Diet® Metabolic +
Mobility Canine

Wet



Hill's® Prescription
Diet® Metabolic +
Mobility Canine
Vegetable & Tuna
Stew

Treat



Pick a Treat

Treats

Showing 18 of 18 products



Hill's® Natural Jerky
Mini-Strips with Real
Beef Dog Treat



Hill's® Natural Jerky
Mini-Strips with Real
Chicken Dog Treat



Hill's® N
Strips w
Dog Tre



Hill's® Natural
Training Treats Soft
and Chewy with Real
Chicken dog treat



Hill's Grain Free Soft-
Baked Naturals with
Chicken & Carrots
dog treats



Hill's Grain Free Soft-
Baked Naturals with
Beef & Sweet Potato
dog treats

Pick the format(s) of products you wish to use. You may select more than one (e.g. a mix of dry, wet, and treats). Available products will appear after clicking the format you are searching for.

Resting Energy Requirements are calculated by multiplying the animal's body weight in kilograms raised to the 3/4 power by 70. RER is used to estimate the daily energy needed to sustain bodily functions while the animal is at rest.

1.0 (Overweight/obesity with co...

Edit

A pop up will appear to change the RER if needed.

If you wish to modify the recommended RER select an override method below, then populate the values and click Continue.

If you are looking to achieve >10% weight loss, only foods specifically formulated for weight loss should be used. We highly caution the use of RER Factors that would encourage weight loss with non-weight loss products as this may lead to nutritional imbalances. If you have any questions or concerns, please contact our Veterinary Consultation Service at 1-800-548-8387 or [vet_consult@hillspet.com](mailto:veter_consult@hillspet.com)

1.0 (Weight loss)

Health Condition/Life Stage:
Weight Management

Subcondition/Special Need:
Overweight/obesity with concurrent
osteoarthritis

Override RER using a custom input

Custom RER

This value is based on your own veterinary judgment and not generated by Hill's

Cancel

Continue

Feeding Amount Calculator

Resting Energy Requirements are calculated by multiplying the animal's body weight in kilograms raised to the 3/4 power by 70. RER is used to estimate the daily energy needed to sustain bodily functions while the animal is at rest.

RER Factor	Recommended	1.2	(Oral malodor, tartar, plaque...)	Edit
-------------------	-------------	------------	-----------------------------------	----------------------

Previous Weight:

lb

Current Weight

11

lb

Ideal Weight

9

lb

Continue

For new patients, you can input their current weight and ideal weight here and then press “Continue”.

Feeding Amount Calculator

Resting Energy Requirements are calculated by multiplying the animal's body weight in kilograms raised to the $3/4$ power by 70. RER is used to estimate the daily energy needed to sustain bodily functions while the animal is at rest.

RER Factor

Recommended

1.4 (Adult 7+)

[Edit](#)

Previous Weight:

91 lb

Current Weight

79 lb

Ideal Weight

79 lb

[Continue](#)

For patients that already have a nutritional recommendation, you can input their new weight and adjust ideal weight here and then press “Continue”.

Ideal Weight Calculation

Select either BFI or Body Measurements to calculate the pet's ideal weight.

BODY FAT INDEX (BFI)

BODY MEASUREMENTS

Use the BFI Risk Chart to estimate patient's BFI.

Current Weight
88 lb

Last Recorded: 45 lb

Body Fat Index
35 %

Last Recorded: -- %

Ideal Weight
71.5 lb

Last Recorded: 46 lb

BFI Chart

	Too Thin/Underweight		Ideal Weight	Overweight	Obese			
BFI	< 20		20	30	40	50	60	70
BCS	≤ 3		4-5	6-7	8-9	9 Serious Risk	9 Severe Risk	9 Extreme Risk
Body Fat	< 16%		16-25%	26-35%	36-45%	46-55%	56-65%	>65%

For animals needing weight loss: you will need to calculate ideal body weight to make your feeding plan.

Quick Reco provides two ways to calculate ideal body weight: either via Body Fat Index (BFI) or Body Measurements.

To use Body Fat Index, a chart is provided. Input the patient's current weight, then their BFI based on the chart, and their ideal weight will automatically be generated. Click "Continue" to proceed to the next step.

Ideal Weight Calculation ⓘ

Select either BFI or Body Measurements to calculate the pet's ideal weight.

BODY FAT INDEX (BFI)

BODY MEASUREMENTS

Weight

Current Weight

lb

in lb

Measurements

Head Length

cm

in cm

Head Circumference

cm

in cm

Front Leg
Circumference

cm

in cm

Front Leg Length

cm

in cm

Hind Leg Length:

cm

in cm

Body Length

cm

in cm

Alternatively, you may use body measurements. A video is included in Quick Reco to provide instructions on how to take body measurements.



How to take accurate measurements of your canine.

Weight Schedule

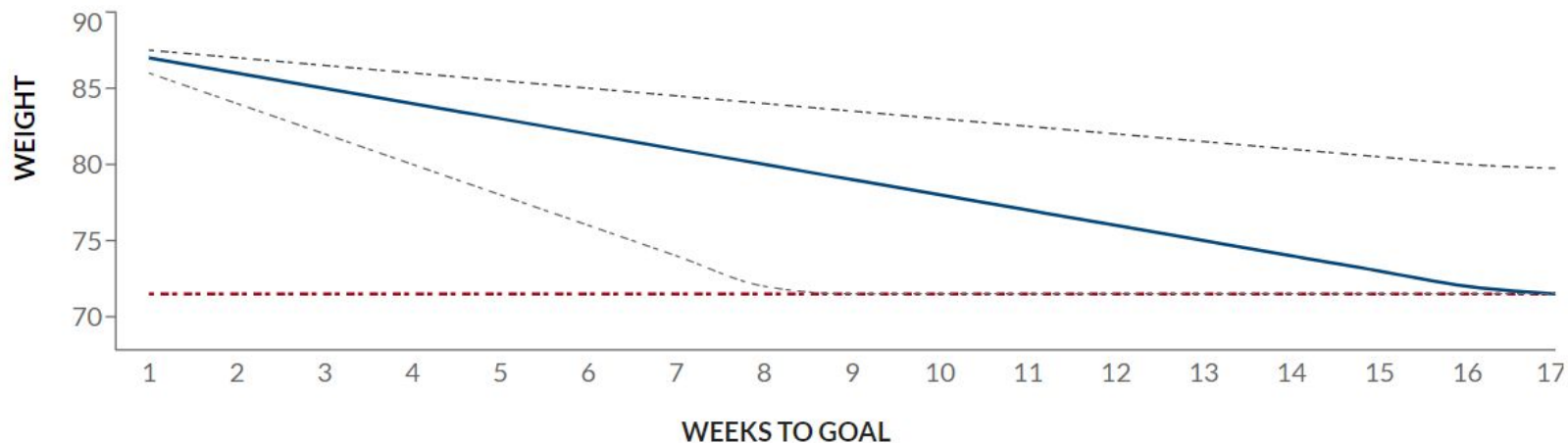
For weight loss plans, once the ideal body weight is calculated, a weight schedule will be generated to provide an idea of the rate of loss per week and length of weight loss plan.

Dogs should lose 1-2% of their initial weight per week, while cats should lose 0.5-1% of their initial weight per week.

Total Weight Variation: 16.5 lb

Rate: 1 lb/week

Goal in: 17 weeks



● Expected Weight Progression: 1% a week

-- Ideal Weight: 71.5 lb

-- Double Expected Rate

-- Half Expected Rate

You can adjust wet/dry mixture by 25% intervals. You can also select amount of treats. Once you have your desired product mixture, click “Continue”.

Product Mixture:

Recommended Daily Caloric Intake: 951 kcal

Daily energy requirements (DER) are listed here.

Type	Mixture %	Package Size	Amount per Day	Package Duration	Price per Package	Items per Package	Price per Day
DRY	⊖ 75 ⊕	Bag 8.5 lb ▾	2 cups	21 days	\$ 60.99	-	\$ 2.90
WET	⊖ 25 ⊕	Can 12.5 oz	1 cans	12 days	\$ 66.50	12	\$ 5.54
TREATS		Stand-up Reseal 12 oz	⊖ 3 ⊕	10 days	\$ 11.17	1	\$ 1.12

Continue

Add Comments

Comments

This information will appear on your patient recommendation

**You may add any special instructions or comments in the Comments box provided.
You may also select what is included in the Quick Reco report, such as Food Costs, BFI Chart, and Weight Schedule.**

Would you like to include the following with your recommendation?

☒ Food Costs ☒ BFI Chart ☐ Weight Schedule

How would you like to provide your recommendation to your patient today?

☐ Printable PDF ☒ Email

Please confirm the Pet Parents email. Upon submitting, the recommendation will save and take you to patient profile.

Confirm Current Email

†*****@hillspet.com

100 Characters

**You can save your report as a pdf, have it automatically emailed to the pet owner, or both.
You can confirm or change the email address to which the report gets sent.**

Preview

Submit

If you select “Preview”, a window will pop up to review your Quick Reco report prior to submission. The preview version will have a “DRAFT” watermark. Click the x (red circle) to close the preview.

Report

1 / 2 | - 100% + |

Download Print More



1



2

2021-05-13

Page 1 of 2

TEST DOCUMENT — TEST DOCUMENT — TEST DOCUMENT — Document doesn't look right? [We'll help you out!](#) — TEST DOCUMENT — TEST DOCUMENT — TEST DOCUMENT

Thank you for visiting CENTRE VETERINAIRE RIVE-SUD, on 2021-05-13. Below is our feeding recommendation for George, based on your pet's weight and condition:

Recommendation:

2 1/2 cups of Hill's® Prescription Diet® Metabolic + Mobility Canine

1 cans of Hill's® Prescription Diet® Metabolic + Mobility Canine Vegetable & Tuna Stew

2 treats of Hill's® Prescription Diet® Soft Baked Canine Treats

COST PER DAY \$9.83



DRY

Weight + Joint Care

Just like the human epidemic, almost 50% of the pet population is overweight. Even a little extra weight can impact the pets quality

WET

Weight + Joint Care

Just like the human epidemic, almost 50% of the pet population is overweight. Even a little extra weight can impact the pets quality

TREATS

Prescription Diet™ Soft Baked Treats are delicious, healthy and rewarding treats with a soft, chewy texture that's easier on older teeth and gums. They are a perfect choice for adult dogs needing occasional

If you select “Submit”, a window will pop up with your final Quick Reco report.
An email with the report will be sent if you have selected that option.
Click the x (red circle) to close the report.

Your recommendation has been emailed and saved.



Report

1 / 2



100%



1



2

2021-05-13

Page 1 of 2

TEST DOCUMENT — TEST DOCUMENT — TEST DOCUMENT — Document doesn't look right? [We'll help you out!](#) — TEST DOCUMENT — TEST DOCUMENT — TEST DOCUMENT

Dear Tamara,

Thank you for visiting CENTRE VETERINAIRE RIVE-SUD, on 2021-05-13. Below is our feeding recommendation for George, based on your pet's weight and condition:

Recommendation:

2 1/2 cups of Hill's® Prescription Diet® Metabolic + Mobility Canine

1 cans of Hill's® Prescription Diet® Metabolic + Mobility Canine Vegetable & Tuna Stew

2 treats of Hill's® Prescription Diet® Soft Baked Canine Treats

COST PER DAY \$9.83



DRY

Weight + Joint Care

Just like the human epidemic, almost 50% of the pet population is overweight. Even a little extra weight can impact the pets quality of life and relationship with family because that extra weight can reduce play time, impact mobility and affect the lifelone general

WET

Weight + Joint Care

Just like the human epidemic, almost 50% of the pet population is overweight. Even a little extra weight can impact the pets quality of life and relationship with family because that extra weight can reduce play time, impact mobility and affect the lifelone general

TREATS

Prescription Diet™ Soft Baked Treats are delicious, healthy and rewarding treats with a soft, chewy texture that's easier on older teeth and gums. They are a perfect choice for adult dogs needing occasional treats without compromising the effectiveness of certain Prescription Diet™ foods including Prescription Diet™ c/d™ Canine. h/

This is an example of the email that is generated and sent with the report if that option is selected. The Quick Reco clinic administrator may set-up a reply email for the clinic. Otherwise, the default is a “No reply” email address (red oval). The Quick Reco report will be attached as a pdf (blue oval)

Feeding Plan

External

Inbox x



Tamara Brown <noreply@quickreco.com>

to me ▾

12:57 PM (4 minutes ago)



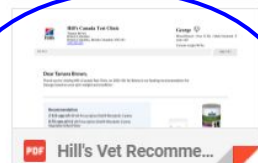
Dear Tamara Brown,

Attached is the nutritional recommendation you received for George during your recent visit to Hill's Canada Test Clinic. If you have any questions, please call Tamara Brown at [5555555555](tel:5555555555).

Thank you!

Tamara Brown
Hill's Canada Test Clinic
British Columbia
[5555555555](tel:5555555555).

To opt out of future marketing communications from Hill's Pet Nutrition, please click [here](#). You will still receive communications from your veterinary office including new recommendations.



To create a new recommendation for an existing patient

1. Go to the Patient directory (select “Patients” on menu at top of screen).
2. Click on the patient’s name.
3. To create a new recommendation for this patient, click “Create Recommendation”.
 - a. You may also edit patient information from this page by clicking “Edit”.

From the Patient Directory, click on the Patient's name to see the existing recommendations and to make a new one

Patient Directory

1 Clients - 1 Patients

Begin your search for a patient by typing the last name of the client followed by a comma to see a list of first names. Or, search by typing the pet name to see a list of all patients. Select a species to narrow down the list.

Search For
Pet



Pet Name



Species
All



Create New
Patient

Client ↑

Patient

Species

Gender

Last Visit ↑

Create Recommendation

 B., Tamara

George



Male

2021-05-13



Click on “Create Recommendation” to make a new recommendation for this patient.
You can edit patient information by clicking “Edit”.

 **George**

 Edit

Create
Recommendation

Age 11 yr

Gender Male

Breed Mixed Breed - Over 55 lbs.

Client Tamara B.

Email tamara_brown@hillspet.com

Latest BFI Chart



Latest Weight Schedule



History

Select the + icon to duplicate and make changes to a previous recommendation.

Date	Nutrition Plan	Products	Current Weight	Ideal Weight	View	Duplicate
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Part 5: Create a Product Recommendation in Quick Reco

How to create a Product Recommendation (without patient details)

1. Click on the “Create Recommendation” tab at the top of the screen.
2. At the bottom of the Create Recommendation page, you will see a section for “Product Recommendation”.
3. Select if the product will be for a cat or a dog.
4. Pick the Hill’s brand you wish to recommend.

Note: You must pick Prescription Diet if you are looking for a food for an animal with a health condition.

5. Pick the Health Condition/Wellness Condition of the pet and Sub Condition/Special Need.
 - a. Prescription Diet options will include Health Conditions and Sub Conditions.
 - b. Healthy Advantage and Science Diet options will include Life Stage and Special Need.

How to create a Product Recommendation cont.

6. Pick the format(s) of products you wish to use. Click the format you want and available products will appear beneath.

7. Click on the product you want to add it to your recommendation from the possible options..

8. Once you have selected your product you can click “Confirm” to continue or you can add on another format by clicking the box with the format you want to add.

You can mix and match between dry, canned, and treats as desired. To remove a format option, click the delete icon. To change a format option, click the edit icon.

9. Once your product(s) are selected, click “Confirm”.

How to create a Product Recommendation cont.

10. You may add any special instructions or comments in the Comments box provided.

11. Finally, you can save your report as a pdf, have it automatically emailed to the pet owner, or both.

- a. To email your report, you will need to input the desired email address at this step as no default email will be generated.

12. You can preview your Product Recommendation report, or select “Submit” to have it generated as a pdf and/or emailed.

To make a product recommendation without needing any patient details, go to the Create Recommendation page and pick if the product will be for a cat or a dog.



**QUICK
RECOMMENDATION**

Create Recommendation

Patients

Products

Clinic
Hill's Canada Test Clinic



Clinic Admin

Begin Your Recommendation

To begin your recommendation search for an existing patient or add a new patient.

Full Recommendation

Creating a full recommendation allows you to save and store patient information.



[New Patient](#)

Product Recommendation

To create a recommendation without patient information, start by selecting the type of pet below. Creating a product recommendation does not allow you to save information.



Dog



Cat

You will then be taken to the Product Recommendation page where you will be able to select the brand, the Health Condition/Wellness Condition and Sub Condition/Special Need, your product formats, add comments, and decide if you want to save the report as a pdf, email it to a client, or both (similar to how you made a recommendation with the patient details).

Product Recommendation

[Start Over](#)



Dog

Brand

Select the brand you would like to recommend.



Health Condition / Wellness Condition

Part 6 : Need help with a recommendation?



Questions? Need help?

Please contact your Hill's sales representative.

For more information on our products or for additional resources, please visit hillsvet.ca/en-ca.

Do you requires a consultation for a veterinary case? Please consult our Veterinary Consultation Service (more details on the following page).





Veterinary Consultation Service

"It's not just our job....It's our passion"

Can help with
Quick Reco
too!

From simple to complex cases, Hill's VCS provides case management, nutritional counseling and product support. Hill's VCS offers dependable answers and new insights to disease management and clinical nutrition applications, and it's free to all students, veterinarians and their health care team members.

Contact Hill's® VCS via:

Phone - 1-800-548-VETS (8387) (English)

1 800 668-4626 (French)

Email - vet_consult@hillspet.com



6 Registered Veterinary Technicians and 6 Veterinarians all have clinical experience and are available Monday – Friday 8:00 am to 5:00 pm CST